

ANNUAL REPORT 2019





NOTE FROM CHERYL

Dear Family Promise Friends and Families,

This year was a year of growth for Family Promise of Grand Rapids. Growth we could not have achieved without support and prayers from you, the community that makes the work we do possible. Our approach to bringing resources to families is a community based one, and has been from the start 23 years ago with 13 congregations. We are so thankful and proud to be a part of this community and our staff, board, and leadership are committed to continuing to work on innovative solutions to best serve families experiencing homelessness.

In 2019, thanks to our community efforts, we were able to expand our shelter and basic needs services by opening Fulton Manor Emergency Shelter, where an additional 75 families accessed safe shelter every night. This collaborative effort with Holland Home, United Way, ICCF and Kids Food Basket finally eliminated the wait list of families needing shelter. We are grateful this effort met the immediate needs of families and was successful in dissolving the shelter waitlist. Although this shelter was temporary, it was vital to the nearly 400 families served through this program. As we enter 2020 and Fulton Manor ends, we will continue our work with KConnect to redesign the homeless system with families and children in mind and support systemic change to address inequities for families in our community.

We also are proud to share that this year we brought 5 new shelter rooms online in North Kent as we launched a second Interfaith Hospitality Network shelter rotation. North Kent is an underserved and often unaddressed area in our community with very limited access to the resources available in the Grand Rapids metro area. Thanks to the huge involvement of our new host and support congregations, and our partnership with North Kent Connect, we are now able to bring shelter and basic needs services directly to families in North Kent!

Another area of growth this year was through our family stabilization work. We are continuing to invest in walking alongside our families as they move home, and for up to two years afterwards, in order to ensure they can maintain independence, access the resources they need, and never become homeless again. In 2019, we received two grants from the Ready by Five Early Childhood millage that has allowed us to expand our work in Health Development as well as Navigation and Outreach for Early Childhood services. This funding will allow us to dedicate more staff and time to strengthen families in this community long term.

As we continue to expand and adapt our work to serve the needs of families with children, we want to thank you for your support. We ask for your continued prayers as we work to end homelessness... one family at a time.

Blessings,

Cheryl Schuch

Chief Executive Officer

WHO WE ARE

Family Promise of Grand Rapids provides emergency shelter and basic needs to families with children who are experiencing homelessness. We work with families to help them find a place to call home and then we walk along-side families to ensure they don't become homeless again!

23 YEARS

Family Promise of Grand Rapids has been ending homelessness one family at a time in Kent County for 23 years through our three pillars of work.

Emergency Shelter

We provide a safe place to sleep and basic needs to families.

1,747

We served 1,747 individuals with emergency shelter in 2019.

32

Through IHN & Pathway Home we provide shelter to 32 families every night



We utilize existing resources to provide cost effective shelter and partner with organizations like North Kent Connect and Mel Trotter Ministries.



We are the only organization solely focused on family emergency shelter in Kent County

Housing

We help families find a place to call home so they can regain their independence

25

25 families become homeowners each year through Partners in Housing.



We provide shared housing opportunities for single mothers with young children.



We offer a home ownership program to families in PIH homes where families can go from homeless to homeowner in 9 months.

90%

90% of our families find a new home

Family Stabilization

We walk along-side families for up to a year to ensure they never become homeless again



We provide in-home case management focused on stabilizing all life domains



Families plug back into their community

75

We serve 75 families each year with stabilization services.

85%

Over 85% of our families are still housed one-year later

STAFF & BOARD MEMBERS

Karen Belfer - Operations Coordinator
Nicole Bregeweg- IHN North Shelter Support
Seth Caldwell - PIH Program Manager
Lisa Cruden - Director of Family Services
Donna Evans - Daycenter Staff
Ashley Greenberg - Grant Development Specialist
Gjenikwa James - PWH Family Services
Chelsea Jandernoa - Volunteer Coordinator
Hannah Noorman - PWH Shelter Staff Specialist
Heather O'Brien - Motel Shelter Coordinator
Kate O'Keefe - Director of Development and Community Engagement
Yolanda Lee- Shelter Support
Karen McFeely - IHN North Kent Shelter Support
Mary Peralta - PWH Program Manager
Cassandra Pinder - Family Services Coordinator
Cheryl Schuch - Executive Director
Jessica Sheldon - Director of Finance and Operations
Jamie Sible - PIH Project Coordinator
Laura Smith - Administrative Assistant
Tom Split - Daycenter Staff
Megan Steenwyk - Development Specialist
Amanda Sterzick - IHN Program Manager
Steve Tigchelaar - Housing Advocate
Lisa Valk - Director of Housing and Business Development
Kelsy Vining - PIH Family Service Coordinator
Abbey Wallace - IHN Program Manager
Molly Wiersma - Senior Program Manager



STAFF

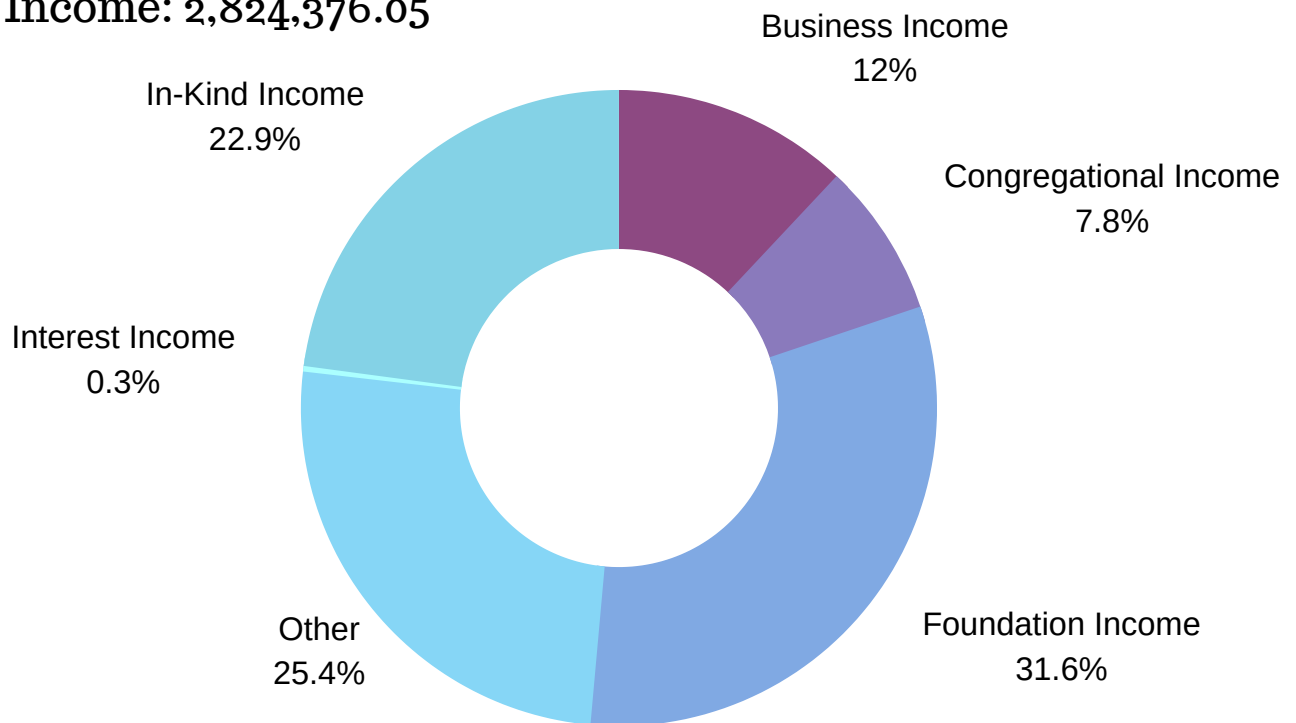


OPERATING BOARD

Chris Boike, Corporate Funding, Inc. - Board President
Karen Ricketts, Foremost Insurance Company - President Elect
Darren McKnight, Stryker - Treasurer
April Bisonet, IBS Financial Group - Secretary
Cheryl Schuch, Family Promise of Grand Rapids - Executive Director
Amanda Brand, Mindscape
Wayne Randall, Merrill Lynch
Nikole Canute, Mika Meyers Beckett & Jones PLC
Chris Huyge, Polaris Real Estate
Michael Moody, Johnson Center for Philanthropy at GVSU
Karen Ricketts, Foremost Insurance Company
Scott Sincerbeaux, Wolverine Worldwide
Karina Zarate, C2AE
Joe Howard, Junk King
Renee Mika, Cherry Health
Tenisa Frye, Farmers Insurance Group
Crystel Imperi, Fifth Third Bank
Laura Morris, Warner Norcross & Judd LLP
Susan Stoddard, Realtor
Trenessa Allen, Hope Community

Income

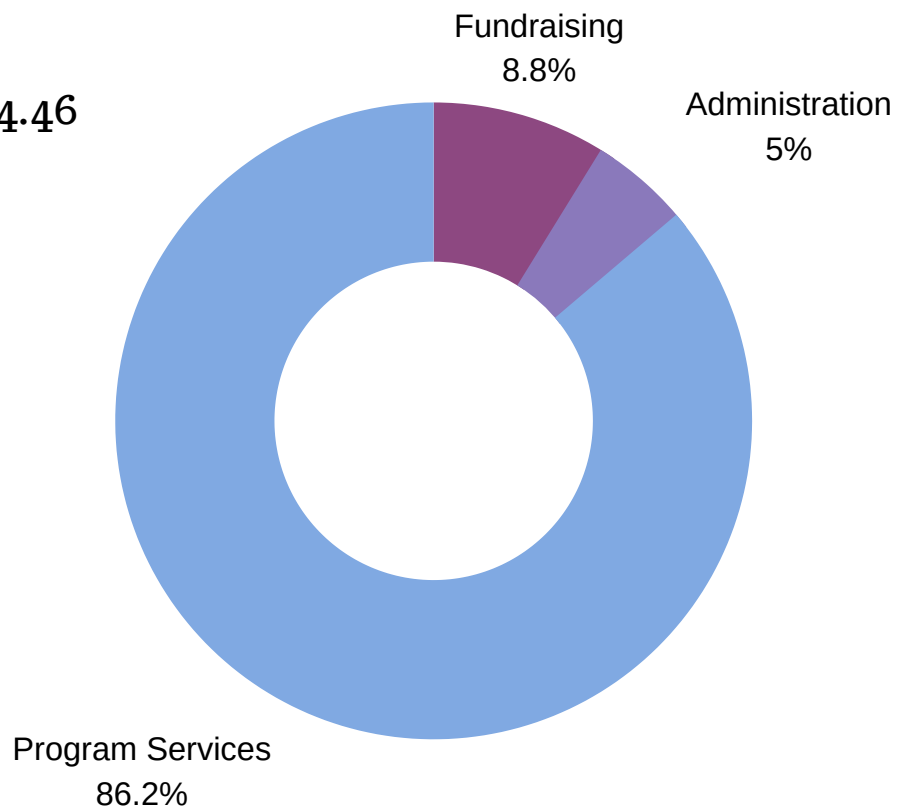
Total Income: 2,824,376.05



***Other includes United Way, Community Organizations, and Government Funding**

Expenses

Total Expenses: 2,814,514.46



Our Programs

INTERFAITH HOSPITALITY NETWORK (IHN)

Grand Rapids & North Kent Rotations

FPGR runs two IHN rotations in our community. Our original rotation in Greater Grand Rapids provides shelter for homeless families by partnering with 40 congregations. In 2019, we introduced the North Kent rotation partnering with 25 congregations throughout Northern Kent County. During the day, families work out of our Day Centers, where they receive housing, employment and other supportive services.

PATHWAY HOME

Through Pathway Home, a collaborative partnership with Mel Trotter Ministries, we are now providing an additional 22 families with much needed shelter each night and are helping them find a place to call home!

FULTON MANOR FAMILY EMERGENCY SHELTER

This temporary emergency shelter is a collaboration with Holland Home, Heart of West Michigan United Way, Kids' Food Basket and Family Promise of Grand Rapids. With this additional capacity, Family Promise is able to provide 75 families a night with safe emergency shelter, basic needs, referrals and help finding a place to call home.

COMMUNITY HOTEL SHELTER

Family Promise serves as the provider for the state hotel funding for overflow emergency shelter needs. We administer this in partnership with our Coordinated Entry system (Salvation Army HAP program and United Way 211).

PARTNERS IN HOUSING

Partners in Housing provides families with the opportunity for home ownership through refurbished manufactured homes in Kent County. After the family is stable and on their feet, families actually get the title to their home becoming homeowners! They never have to be homeless again. To date, Family Promise has housed over 130 families through Partners in Housing.

SHARED HOUSING

4 homes providing an Innovative housing model allowing two young families (single moms with up to 2 children each) sharing a single family home. Mediation and conflict resolution services along with lease coordination and resident matching services provided.

WELCOME HOME (AFTERCARE)

Our case managers walk alongside families for up to nine months after they are housed to help ensure that they will be able to maintain their housing independence and never become homeless again.



The Need



Over 75% of those coming to our shelter programs are families of color, yet only 20% of our county's population is represented by people of color,

A single mom making minimum wage would need to work 73 hours per week to afford an average 2 br apartment

39% of families in Kent County struggle to make ends meet

The average age of children entering shelter is 6 years and younger.

Basic costs for a family have increased by 27% from 2010 to 2017

Michigan ranked 6th among states for the most homeless students and within the state of Michigan



2019 Impact Report



512
Families Served



73
Family Served
With Diversion



79%
Families of Color



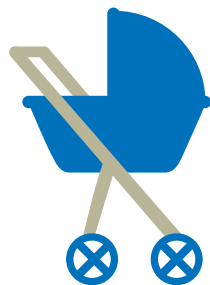
1,261
Children Served



49 Days
Average Length of
Stay in Shelter



49%
Of children in shelter
were 0-5 years old.



61%
Of people in shelter
were children



55%
Single Parent
Household

2019 Highlights

In 2019, FPGR continued to lead the community as the expert on family homelessness. Family homelessness is a community issue that requires a community response. This is why we utilize our resources and partner closely with businesses, community organizations, congregations, foundations and community members to help families. We have implemented several new programs and projects in 2019.

Fulton Manor Family Emergency Shelter



Fulton Manor Family Emergency Shelter was a temporary shelter opened in 2019 as a collaboration with Holland Home, Heart of West Michigan United Way, ICCF, Kids' Food Basket and Family Promise of Grand Rapids. With this additional capacity, Family Promise was able to provide 75 families a night with safe emergency shelter, basic needs, referrals and help finding a place to call home. Although the shelter is now closed, this collaboration was an unbelievable lift by our community and we were able to serve almost 400 families. While we celebrate this accomplishment, we know that with the closure of Fulton Manor, children in our community are once again in danger without enough safe shelter to turn to. Family Promise will continue to pursue options for additional family shelter space, innovative ways to prevent homelessness, and affordable housing for families in our community.

North Kent IHN

In 2019, Family Promise brought 5 new shelter rooms online in the northern part of our community in collaboration with North Kent Connect and several local congregations. Family Promise took our long running successful IHN shelter rotation, and created a second rotation in North Kent. Similar to our Grand Rapids Rotation during the day, families work out of a Day Center at Mamrelund Church where they receive housing, employment and other supportive services.



Early Childhood and Family Stabilization

Family Promise works hard to help families move home, and through our Welcome Home program we work hard to ensure families are able to maintain independence long term. In 2019, we continued to expand this work after receiving a grant through the Ready by Five millage. This grant has allowed Family Promise to increase our capacity to serve families after they move home for up to 9 months to make sure they are connected to resources they need so they never have to be homeless again.



VOLUNTEER IMPACT

Family Promise wouldn't be what it is without our volunteers. Family Promise is a community effort providing a community solution to family homelessness. We know that without the time, energy, and talent of our volunteers families wouldn't have a place to call home. You worked on PIH Homes, you made dinner for families through IHN, you had popsicles in the park with children from Fulton Manor. It's not lost on us that YOU are our secret sauce.



7,662
Volunteers



28,903
Volunteer Hours



IHN CONGREGATIONAL NETWORK

Host Congregations

Bostwick Lake United Church of Christ
Calvin Christian Reformed
Courtland-Oakfield United Methodist Church
Cornerstone Church
East Congregational United Church of Christ
Fifth Reformed Church
First Congregational Church
First United Methodist Church
Grace Episcopal Church
Hillcrest Community Church
Ivanrest Christian Reformed Church
Mayflower Congregational Church
Mamrelund Lutheran Church
Neland Avenue Christian Reformed Church
North Kent Presbyterian
Peace Lutheran Church
Plymouth United Church of Christ
Plymouth Heights Christian Reformed Church
Princeton Christian Reformed Church
Sparta Baptist Church
St. Andrew's Episcopal Church
The Springs Church
Trinity Lutheran Church
Wesley Park United Methodist Church



Contact Us

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Family Promise

of Grand Rapids

ENDING HOMELESSNESS... ONE FAMILY AT A TIME



Support Congregations

12th Avenue CRC
Alpha Family Center
All Souls Community Church
Bella Vista Church
Bread of Life Lutheran Church
Brookside CRC
City Impact Church
Congregation Ahavas Israel
Cedar Spring United Methodist Church
Eastminister Presbyterian Church
East Nelson United Methodist Church
First Reformed Church (Grandville)
Fountain Street Church
Hager Park Church
Hilliard Chapel AME Zion
Holy Trinity Episcopal Church
Holy Spirit Episcopal
Hope Lutheran Church
Immaculate Heart of Mary
Kentwood Community Church
Living Word Christian Center
Our Lady of Consolation
Renaissance C.O.G.I.C
Rockford United Methodist Church.
St. Paul's United Methodist Church
St. Stephen Parish
Second Congregational United Church of Christ
Tabernacle Community Church
Tribes Church
The Table for All
Thornapple Covenant Church
Zion Lutheran Church